

RENTAL POLICIES



Rental Period

Minimum = 2 hours, 4 hours, or 24 hours, depending on equipment

Day Rate = 24 Hours

4 Hour Overnight Rate = Available for rentals picked up in the last 2 hours of business

Weekly Rate = 5 day and/or 7 day weeks available, depending on equipment

Monthly Rate = 4 weeks or 28 consecutive days

*You must call to extend a rental with our staff. Do not assume you can keep equipment longer without contacting Oakdale Rental Staff, as someone else may have the item reserved or may be waiting.

*Overnight rates are not available on all equipment. Check with our staff for availability. Equipment must be picked up within the last two business hours (e.g., after 4 pm on weekdays). Overnight rentals are due back within the first half hour of business the next day. Equipment with hour meters equipped are limited to 3.5 hours of run time.

Pricing

Prices are subject to change. You may call or visit our website for current pricing.

NOTE: Rent is charged for all time out, not time used. For you to get the best pricing, bring your equipment back on or before DATE AND TIME DUE IN on your rental contract.

If you encounter any operational problems, call Oakdale Rental right away. No credits or adjustments will be made for items found defective unless we are notified within 30 minutes of occurrence. If during business hours, we will work with you to get the problem resolved or equipment exchanged. If after hours, please leave a message on our voicemail and we will contact you the next business day.

Metered Items

Rates for rental items equipped with hour meters are based on an 8 hours per day, 40 hours per week. Additional usage will be charged according to your rental contract.

Rental Requirements

Renter must be present with a valid Driver's License and credit/debit card in their name for ALL rentals. If the renter has a driver's license address from outside of the Twin Cities Metro area, we require a current utility bill to show a local address and a major credit card.

If renting equipment that tows behind a vehicle or renting a truck, proof of vehicle insurance must also be provided at the time of rental.

Deposit

An open credit card is required. We reserve the right to authorize a card for a deposit based on the type of equipment being rented.

Refueling

Most of our small engine rentals have an added fuel surcharge, meaning the customer does not need to top off the fuel prior to returning the item. Our larger equipment needs to be refueled prior to return. See your rental contract for specific fueling on your rental item.

Damage Waiver

A percentage of the rental rate will automatically be charged for damage waiver unless declined on the rental contract at the time of pick up. The damage waiver is 8%. Damage waiver is not insurance and does NOT cover theft, misuse, abuse, negligent action or inaction, or Customer's failure to care for the rental item(s) as a prudent person would his/her own property. For full details, refer to your individual contract.

Loading & Unloading

Our staff is happy to HELP you load and unload rented equipment, but we will not be held responsible for damage to vehicles. It is the express responsibility of the customer to secure the equipment to prevent harm to the equipment or vehicle. If you are providing your own trailer, you are responsible for loading and unloading of equipment.

Cleaning Charges

Rental equipment must be returned clean, or cleaning charges will be assessed. This includes leaving debris in trucks/trailers, excessive mud/dirt, concrete rinsed out, etc.

Reservations & Availability

We recommend reservations, as our equipment can get busy. For short term reservations, we do require at least 48 hours advance notice of cancellation, or the rental charge will be charged. For long term reservations, we require a 2-week advance notice.

Customer Pick up & Drop off

Equipment must be picked up and returned during our store hours, no exceptions. Please make arrangement in advance with our staff for the safe return of your rental items during our business hours.